

# ACCESSIBILITY



**The Charles M. Schulz Museum  
and Research Center is for  
everyone to enjoy!**

Please read the following  
information about our  
accessibility services.

# Getting Around the Museum

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The Museum's front entrance and all of the Museum's galleries are accessible to wheelchair riders and other visitors who cannot use stairs. Please use the elevator located between the downstairs accessible restrooms to view the second floor galleries.

## Access Features

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### Visitors Who are Deaf or Hard of Hearing



#### **American Sign Language (ASL) Interpretation**

ASL interpretation is provided at no additional fee for all public programs, lectures, and tours when reserved in advance. To request ASL interpretation for a program or event, or to

reserve an ASL interpreted docent-led tour, please contact the Education Department at least three weeks in advance of your visit at (707) 284-1263 or email [education@schulzmuseum.org](mailto:education@schulzmuseum.org).



## **Assistive Listening Devices**

Assistive Listening Devices are available for visitors who are deaf or hard of hearing and/or wear a hearing aid. The devices have a t-coil switch to use with a loop to provide greater amplification for movies, programs, or lectures in the Museum Theater/Auditorium.



## **Closed Captioning**

Films displayed in the galleries will have closed captions. Films presented in the Theater/Auditorium and Education Room will have closed

captions when possible. Please check the [Theater Schedule](#) for a list of films with captions.

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## Visitors Who are Blind or Low Vision



### **Large Print Guides (LPGs)**

An LPG booklet is produced for each major temporary exhibition, as well as for some smaller special exhibitions as an aide for those who may have difficulty reading the smaller font labels on the walls. The LPG uses font size 24 Arial for the general body text, and 1.5 line and paragraph spacing. Visitors can request the LPG from the Museum cashier at the front desk. Please note that all booklets are the property of the Charles M. Schulz Museum to be returned to the front desk after use.



## **Tactile and Descriptive Tours**

Reserve a specialized Tactile and Visual Descriptive tour at no additional cost two weeks in advance of your visit by calling (707) 284-1263 or emailing [education@schulzmuseum.org](mailto:education@schulzmuseum.org).

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## **Visitors with Mobility Considerations**



### **Accessible Parking**

Accessible parking spaces are located in the free, single ground-level parking lot at 2301 Hardies Lane.



## **Wheelchairs**

The Museum has wheelchairs for visitors who find it easier to navigate in this manner. A photo ID must be provided to check out a wheelchair, which you can ask for at the front desk.

Wheelchairs cannot be reserved and are checked out on a first come, first serve basis.

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## **Visitors on the Autism Spectrum**



### **Sensory Kits**

Noise-canceling headphones are available in the Education Room and Museum classrooms.

Sensory kits are available by request. Ask a Museum staff person or volunteer for one to use

during your visit. Also, check our [Calendar of Events](#) and plan your visit on one of our Free Sensory-Friendly Family Days when the Museum is closed to the general public and open for free to families who need a slower and quieter pace to explore.

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## Visitors on the Autism Spectrum



### Foreign Language Guides

Foreign-language guides are available: 中文, Deutsch, Español, Français, Italiano, 日本人.

Visitors can request the guides from the Museum cashier at the front desk. Please note that all booklets are the property of the Charles M. Schulz Museum to be returned to the front desk after use.

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## Visitors with Animal Assistance Needs



### **Service/Support Animals**

Service/Support Animals are welcome, as long as the animal is well behaved. Museum staff is allowed to intervene if the animal gets out of hand or is a threat to other visitors or artwork. If Service/Support Animal is other than a dog, it is recommended that visitors call in advance to ensure an accommodation can be made.